



# The ACOCI Connection

Volume 2, Issue 3

connecting Businesses worldwide

March 2005

## MEMBERSHIP DRIVE: YOU ARE CORDIALLY INVITED TO JOIN US NOW...

Every business in Anguilla – in every sector – from a single shop owner, to our banks, insurance brokers, lawyers, programmers, web masters – cable and phone companies, to our supermarkets, most famous restaurants and resorts – to those who supply them and others who build them – we are *all* engaged in the *global* economy, as well as our *own*. How can we expect to *continue* as a world-class destination in this increasingly competitive world if we fail to seize *every* opportunity to learn from one another and to focus on ways to grow together? As our strategic goal of “high end” tourism leads us forward, it is no longer enough to have nice properties and good food only for our visitors and tourists. New standards are being set every



day, and we need a balanced, well-diversified economy in Anguilla in order to provide the social fabric, resources, education and quality of life for *all* who *live* here, whether engaged in tourism, or part of

the families and community that surround it. We can no longer treat other sectors as *secondary* to tourism – because *all* of us support it and *each other* in every way. As every business meets

with more and more sophisticated competition in its pricing, service, and product offerings, we must attract and develop the professionals necessary to *ensure* our position in the global economy. Quite simply, we must therefore provide “high end” quality in *every* enterprise, new or established, small and large – to ensure that we retain the necessary talent and commitment to excellence for our citizens as we expect those in tourism to provide to our visitors. We all have a *choice*: We can spend our energy competing with each other – or we can join together to share our strengths from business skills, to bulk purchasing, to simply networking to help each other compete in the world. *Choose* to join *your* Chamber today!

**Reminder to Members:**  
**Pick up your 2005 certificate when you pay your dues...**  
**New Members: Join and display your pride in Anguillian business today!**

### BE THERE...

All Chamber members are invited to attend a General Meeting and networking gathering on: **Tuesday, April 5<sup>th</sup> from 12:30 PM – 2:30 PM.** Ms. Melinda Goddard, principal of Clientell® Consulting, will facilitate an open discussion of “*Service Quality Fundamentals: Setting New Standards for Professionalism in Anguilla.*” Sandwiches and light refreshments will be served.



This General Meeting will be held in the Valley, at the Chamber – across from the Treasury windows.  
**RSVP 497 2839 TODAY!**

### SPEAK NOW...

The 2005 Anguilla Business Satisfaction Survey is still open for participation by *everyone* in the business community.

This important tool helped provide critical direction for the Chamber in 2004 – and it will again be reported *anonymously* – but shared publicly and with the Government.

To arrange an interview, call 497 2839...  
...Or participate online from a *secure, confidential* link to the survey by visiting:  
[www.anguillachamber.com](http://www.anguillachamber.com)

### MEMBERSHIP MEMO'S

On behalf of our members, we are pleased to highlight their businesses on “Page 2” of this newsletter. If you aren't yet a member, join the Chamber and benefit from this service today!

**Attention: Members Please send YOUR “Membership Memo” for the April edition to: [acoci@caribcable.com](mailto:acoci@caribcable.com)**





All **ACOCI members** are invited to the **April General Meeting** at the Chamber in The Valley, **Tuesday, April 5<sup>th</sup>** ...RSVP today: **497 2839...**



**English Rose**  
Come early for a timely business lunch...enjoy a casual dinner after work...Located in The Valley on the Main Road next to the People's Market...  
**497 5353**

Chamber Members,  
Sharon and Jed Hunte  
welcome you for lunch and dinner at...



**Irie Life**  
Anguilla  
West Indies

Chamber Member, Lynn Picard and her friendly staff welcome you and your friends to shop for an exceptional selection of colourful, comfortable beachwear, T-shirts, and clothing for men, women and children. South Hill...

**Irie Life 497 6526**



**I ACCEPT...**

To the Management of the Anguilla Chamber of Commerce,

I am interested in learning how to join the Anguilla Chamber of Commerce and Industry. Please contact me to tell me what is required to be a Member of the Chamber.

Name \_\_\_\_\_ Business \_\_\_\_\_

Phone \_\_\_\_\_ Cell \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

(Please complete this request for more information and mail to: Attention: Registration Dept., Anguilla Chamber of Commerce, P.O. Box 321, The Valley, Anguilla B.W.I. ...or come with the form to the ACOCI offices across from the Treasury windows in The Valley. For a specific appointment, call Mr. Bartlett at 497 2839.)