

2006 ANGUILLA BUSINESS SURVEY: WHO DO YOU THINK IS BEST? HOW SATISFIED ARE YOU?

All interested persons from the business community are invited to participate in this year's survey," said Melinda Goddard, principal of ClieTell Consulting, LLC. "Doing business in Anguilla is changing so rapidly, this is the only way the Chamber can focus on what matters *most* to everyone — and on what we can learn this year from the 'best' business named in this process!" For the third year, Ms. Goddard is donating her services to conduct the Anguilla Business Survey on behalf of the Chamber of Commerce (ACOCI). Ms. Rosanna Browne, Mr. Colwayne (Anthony) Pickering, and Mr. Ricky Roushine will conduct personal interviews to assist her in this 2006 survey.

"This year, we need to hear



from everyone in every business," said Calvin Bartlett, ACOCI executive director. "With the pending agreement with the Government under review, we need to prioritize once additional resources become available."

"If you can get online, you can do the survey *today!*" he continued. There is a direct link on the home page of the newly launched ACOCI website (see p. 2) for

access to a secure, independent site hosted privately by ClieTell Consulting using a web-based survey for total *confidentiality*—and easy 24/7 convenience to have *your say* in the survey at: www.anguillachamber.com



Left: 2005 "Best" business certificate in the NBA board room. Above: 2004 Anguilla Business Survey presentation, Paradise Cove Resort. Below: 2005 presentation, English Rose, The Next Level.



CUSTOMER SATISFACTION LEADERS

The Chamber is also proud to partner with ClieTell Consulting for ongoing Customer Satisfaction Leadership seminars. On March 14, executives from Cable & Wireless, Superior



discussion over lunch at Deon's Overlook Restaurant before returning to the after-

Hotel Supply, and Hughes Medical Centre attended the seminar at the ACOCI Communications Centre in The Valley, including a lively

noon workshops (*right*).

In follow up to their first "dedicated" management session in December 2004, the CuisinArt Resort and Spa resumed classes to include the *entire* management team to ensure they have the tools and support to continue to receive the ratings and guest satisfaction that established them. At left, the March 9th class worked on a business exercise. In all, 3 sessions will be conducted in March at the resort.

If you would like to know about future classes for general attendance—or to arrange for dedicated classes for 10 or more, email:

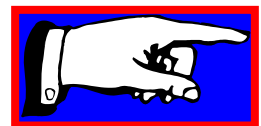
acoci@caribcable.com

Or call the Chamber office at: **497 2839** today.

MEMBERSHIP MEMO'S

We are pleased to highlight supporting members on "Page 2" of this newsletter. If you aren't yet a supporting member, take an active role in the Chamber to enjoy this and other benefits today!

ATTENTION: MEMBERS PLEASE SEND YOUR "MEMBERSHIP MEMO" FOR THE APRIL EDITION TO:
acoci@caribcable.com





WHICH IS THE "BEST" BUSINESS IN ANGUILLA?
HOW SATISFIED WERE YOU DOING BUSINESS THIS YEAR?
VISIT WWW.ANGUILLACHAMBER.COM TO TELL US TODAY!

Please join the Chamber in welcoming 2 new Supporting Members...

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Are you ready...
...to go global?



Visit YOUR new business website, at...

www.anguillachamber.com

- Sign up for Supporting Membership and special listing online...
- Learn how you can advertise where global businesses go *first* to do business here in Anguilla
- *Confidentially* link to 2006 Anguilla Business Survey site from the Home Page (at YOUR convenience, tell us what you think and who is the best business in Anguilla this year)
- Fast access to the Anguilla and regional business directories
- Read the last 12 issues of this newsletter, ...and MORE!!

See why this "www" spells "Wow!" for your business community today!